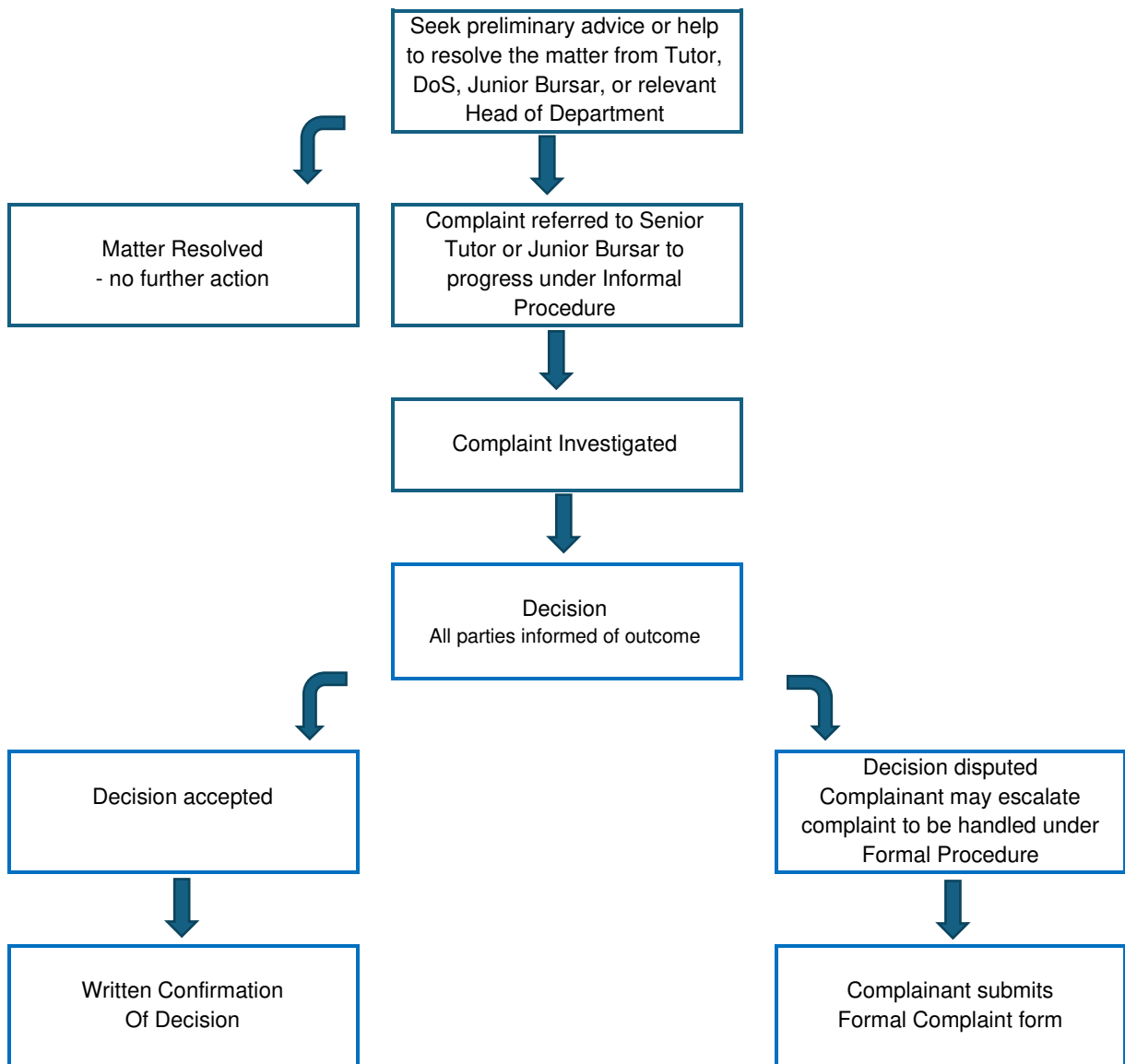


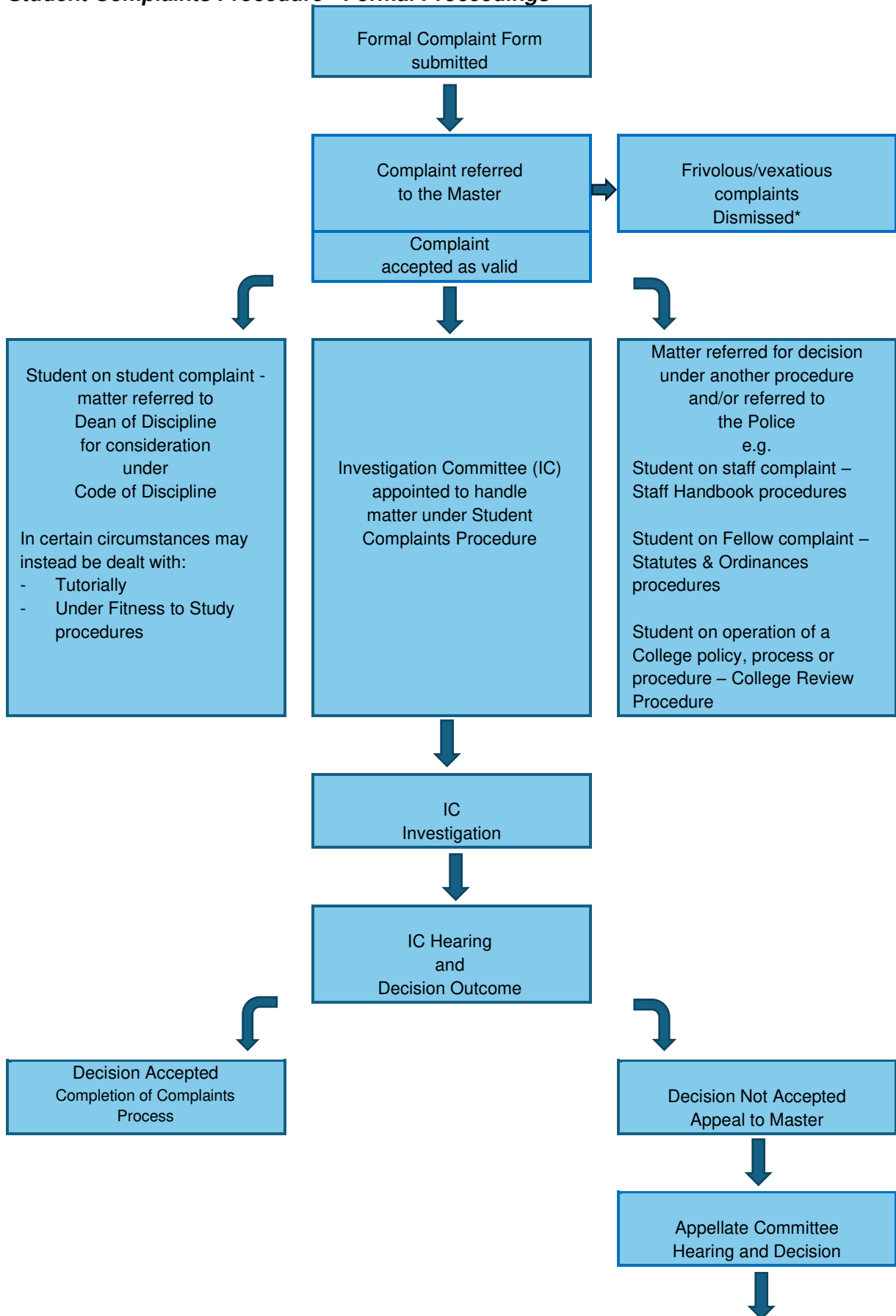
SCP Infographics

Student Complaints Procedure - Informal Proceedings



SCP Infographics

Student Complaints Procedure - Formal Proceedings



SCP Infographics

Completion of
Complaints Process
Completion of Procedures
letter issued

- * Student may appeal a decision not to consider a complaint by writing to the Master within 7 days of the decision being communicated to them.